



# LEGACY UPGRADE SERVICE FORM

Form #9 (12/8/11)

COMPLETE ALL SECTIONS OF THIS FORM BEFORE RETURNING YOUR NOVAK PRODUCT.

For Customer Assistance, call (949) 833-8873 Service Hours (PST): Monday-Friday: 8:00 a.m.- 4:00 p.m.  
Turn-around time is approximately 5-7 working days from receipt. Lead time, options and pricing subject to change.

### STEP 1 • FORM DIRECTIONS

Use this form to return your discontinued Novak items and upgrade to new Novak products. One form can be used for up to 5 items.

SHIP ITEMS TO: NOVAK ELECTRONICS, INC. Attn: Legacy Upgrade  
17032 Armstrong Ave., Irvine, CA 92614

WE STRONGLY SUGGEST USING A SHIPPING SERVICE THAT USES A TRACKING SYSTEM, SUCH AS UPS OR FEDEX.

### STEP 2 • RETURN SHIPPING ADDRESS

NAME \_\_\_\_\_

STREET ADDRESS (no PO Box) \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

COMPANY NAME (if applicable): \_\_\_\_\_

SHIPPING ADDRESS IS:  Residential  Commercial  Rural

E-MAIL ADDRESS: \_\_\_\_\_

DAYTIME PHONE: (\_\_\_\_\_) \_\_\_\_\_

### STEP 3 • REPLACEMENT SELECTION

Refer to the Novak *Legacy Upgrade Program* for descriptions of eligible products and replacement options. Indicate up to 5 Novak items being returned under the Legacy Upgrade Program:

Product #1: \_\_\_\_\_

Product #2: \_\_\_\_\_

Product #3: \_\_\_\_\_

Product #4: \_\_\_\_\_

Product #5: \_\_\_\_\_

Indicate the items that you would like to upgrade to. For example, if 3 items were returned, indicate 3 items in the chart below.

QTY	LEGACY PRODUCT CHOICES	PRICE	TOTAL
<b>SPEED CONTROLS</b>			
	Havoc Pro SC	\$105	
	GTB 2 or GTB 2 LP Heat Sink	\$89	
	EDGE 2S	\$75	
	Havoc 3S	\$75	
	Goat 3S	\$87	
	M2 Dig Dual Brush Crawler	\$105	
<b>BALLISTIC BRUSHLESS MOTORS (Indicate Motor Turn)</b>			
	Ballistic 8- 1.5Y, 2D	T \$195	
	Ballistic Racing- 3.5, 4.5, 5.5, 6.5, 7.5, 8.5, 9.5	T \$67	
	Ballistic Spec- 10.5, 13.5, 17.5, 21.5, 25.5 VTA	T \$67	
	Ballistic Crawler- 13.5, 18.5, 21.5	T \$67	
	Ballistic 550- 4.5, 5.5, 6.5	T \$94	
	For ESC and Motor, indicate if you wish to have your items soldered	\$10	
<b>TOTAL REPLACEMENT COST</b>			

### STEP 4 • RETURN SHIPPING

SELECT THE RETURN SHIPPING OPTION.

Refer to the Novak *Shipping Fees* chart for shipping charges. (An additional charge will be added for rural locations: \$15.00 for US & Canada / \$25.00 for International).

For US customers:

- UPS GROUND       UPS 2-DAY  
 UPS 3-DAY       UPS NEXT DAY

For Canada & International Customers:

- UPS EXPEDITED       UPS STANDARD (Canada only)  
 UPS EXPRESS

### STEP 5 • TOTAL CHARGES

COMPLETE THE FOLLOWING TO DETERMINE YOUR TOTAL AMOUNT DUE.

TOTAL REPLACEMENT COST (From Step 3) \$ \_\_\_\_\_

TAX (7.75% on Replacement Cost – CA Residents only) \$ \_\_\_\_\_

SHIPPING (From Step 4: Add Rural Charge if applicable) \$ \_\_\_\_\_

TOTAL AMOUNT DUE: \$ \_\_\_\_\_

### STEP 6 • PAYMENT METHOD

COMPLETE ALL PAYMENT INFORMATION\*. Sorry, no checks.

- VISA     MASTER CARD     AMERICAN EXPRESS  
 MONEY ORDER (Exact amount needed)     PAYPAL

(PayPal E-mail Address: \_\_\_\_\_)

Credit Card #

Print Name Exactly as it Appears on Card: \_\_\_\_\_

Billing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

3-Digit Security Code (back of card): \_\_\_\_\_ Exp. Date: \_\_\_\_\_

Cardholder's Signature: \_\_\_\_\_

### AUTHORIZATION TO SERVICE ITEM

I authorize Novak Electronics, Inc. to replace my product as I have indicated on this form, and agree to the replacement charges. I understand that my product will not be inspected or repaired by a technician and that my product will no longer be available once the product is replaced. If I have not made a shipping selection, I agree to have my product shipped via UPS Ground (UPS Select in Canada; UPS Expedited for all other international locations), and I will pay the applicable shipping fee.

Signature (Required): \_\_\_\_\_ Date \_\_\_ / \_\_\_ / \_\_\_

\*If payment information is not included, processing time will be increased.